ONLINE INTERVIEW (Online Platform: Kira Talent)

All applicants who have a 3.3/4.0 or B+ or 77% or 9/12 GPA and the required pre-requisites, will be invited to participate. The cost to complete the online interview is $40.00 CDN.

The Program will not be inviting applicants to the University to complete a Multiple Mini Interview (MMI) as we are replacing this process with an online interview managed by KIRA Talent. Kira Talent is an Online Interview Platform.

- The interview is timed and completed online.
- Applicants require an internet connected computer with a functioning webcam and microphone.
- If you do not have the required internet connection, applicants are asked to borrow a computer from a friend, family member or colleague OR are welcomed to make arrangements to come to McMaster University to complete their application.
  - This must be booked a minimum of two (2) weeks prior to the online interview.

HOW AM I INVITED TO THE ONLINE INTERVIEW?

- Around mid/end February, eligible applicants will receive an email from the MSc Physiotherapy Program inviting applicants to complete the online interview. A link to pay the $40.00 non-refundable fee will be included in this email.
- You will receive an email invitation from Kira Talent to access the online interview, along with detailed instructions. The message will be from “MSc Physiotherapy Program, McMaster University ‘no-reply@kiratalent.com’.
- Check your Junk Mail folder regularly.
- Keep all emails from the Program and Kira until your interview has been submitted. It is important that you read emails thoroughly to ensure that you have all the instructions you require.

HOW MUCH TIME DO I HAVE TO BOOK MY INTERVIEW?

- Applicants will be provided with date by which they must complete their online interview. Please read the invitation email once it is sent.
- Extensions will NOT be given to complete the online interview.
- Failure to complete the online interview during the timeframe will disqualify you and your application will not be assessed.

WHAT IS THE INTERVIEW PROCESS LIKE?

- The interview process is simple.
- You will be asked a question, given prep time and a set amount of time to respond. The interview should take approximately 30-40 minutes to complete.
- Applicants will be asked a variety of questions, in both video and written formats.
- Applicants will be allowed unlimited practice sessions but once you start the formal interview you will only get one chance to complete.

HOW MANY QUESTIONS ARE IN THIS INTERVIEW?
• The MSc Physiotherapy Program has 6-8 questions. Interviews always vary, but most questions take about 3-5 minutes to complete.

HOW MANY TIMES CAN I PRACTICE?
• An unlimited number of times. The practice session has two (2) questions, but you can have as many practice sessions as you need to feel comfortable with the online interviewing process.
• You will not be allowed to review your real interview responses. Once they are submitted, they are forwarded to the Program for assessment.

ARE PRACTICES SAVED?
• No. Practices are for you to prepare and learn from. Practices are recorded so you can replay them and see how you did but never saved or sent to the interviewer.

HOW IT WORKS?
• Each Interview is different.
• **Step 1**: The Question - A randomized video or written question given to you by your interviewer.
• **Step 2**: Preparation - Time is given to prepare a video response for a video question.
• **Step 3**: Response - A set amount of time is given to you to respond to video questions and written questions.

COMPUTER REQUIREMENTS?
• Computers with a webcam and microphone.
• Internet connection.
• Tablets or mobile devices cannot be used.

WHO DO I CONTACT IF I RUN INTO A PROBLEM?
• If you have any questions relating to the online interview, Kira Talent provides email support during business hours ([support@kiratalent.com](mailto:support@kiratalent.com)) and 24/7 Live Chat services.
• Kira Talent also offers a comprehensive FAQ guide that can be accessed at any point in the online interview process.